

CIC 34

Community Interest Company Report

Please complete in typescript, or in bold black capitals.

Company Name in full	Maya's Community C.I.C.
Company Number	14545484
Year Ending	31 st December 2023

(The date format is required in full and should match the date of the accounts e.g. 31st March 2020)

Please ensure the company name is consistent with the company name entered on the accounts.

This template illustrates what the Regulator of Community Interest Companies considers to be best practice for completing a simplified community interest company report. All such reports must be delivered in accordance with section 34 of the Companies (Audit, Investigations and Community Enterprise) Act 2004 and contain the information required by Part 7 of the Community Interest Company Regulations 2005.

(N.B. A Filing Fee of £15 is payable on this document. Please enclose a cheque or postal order payable to Companies House)

PART 1 - GENERAL DESCRIPTION OF THE COMPANY'S ACTIVITIES AND IMPACT

In the space provided below, please insert a general account of the company's activities in the financial year to which the report relates, including a description of how they have benefited the community.

The company runs a Community Support Centre (20 High Street) and a food bank (both supermarket surplus food and dry / tinned items). During this year the company opened a Free Shop (31 High Street) and started a furniture service whereby furniture items were donated and distributed for free to struggling families in the local area.

Community Support Centre

During the year the Community Support Centre became a hub for providing advice and support for local people. Services were set up at the community café with an NHS sexual Health Clinic and representatives from DWP and Job Centre Plus as well as The Samaritans hosting pop in advice sessions. During the appeal for the Turkey / Syria Earthquake the Community Support Centre was used to sort and store donations received from local residents. The Community Support Centre also hosted evening events from the LGBTQ society of Herne Bay.

Food Bank

A long life / tinned food bank was set up at the Community Support Centre with items either purchased from the company or donated directly to the company were distributed for free to local residents who needed support. A supermarket surplus food bank was set up in the evening distributing food gathered from supermarkets under national schemes (Caboodle and Neighbourly) where the company collected 50 slots per week of supermarket surplus food and distributed it to local residents in need. Data from one month of visits to the evening food bank showed over average during the month of June 2023. 35 families visited the evening food bank every day (each on average a family of 3.25 people). Extrapolating that out over the 364 days the evening food bank was in operation indicates that over 40,000 people benefited from this service during 2023.

Free Shop

The Free Shop receives donated unwanted items from local residents and distributes these for free to service users. The service users are predominantly local residents of herne bay but also includes referrals from social services and residents of neighboring towns such as Canterbury, Margate and Whitstable. A survey conducted in June 2023 showed the following impact the Free Shop has had on the local community. Survey taken between 11am – 1pm and showed 110 customers who left with Free donated items. 71 sacks of donations received, 5 people sign posted to other services and 4 people offered on the spot advice. Extrapolating these figures out over the 8 hour day the Free Shop is open six days a week indicates that over 130,000 people left with free items, 88,000 sacks of donations received, 6,240 people sign posted to other support services and 4,992 people offered on the spot advice.

(If applicable, please just state "A social audit report covering these points is attached").

(Please continue on separate continuation sheet if necessary.)

PART 2 – CONSULTATION WITH STAKEHOLDERS – A “stakeholder” is any person or organisation affected by the company’s activities. Please indicate who the company’s stakeholders are; how the stakeholders have been consulted and what action has the company taken in response to feedback from its consultations. If there has been no consultation you must state ‘There has been no stakeholder consultation held’.

The company’s stakeholders are predominantly residents of Herne Bay and the surrounding area. Our stakeholders are service users of the Food bank and Free Shop.

Throughout the year we have asked for feedback from our stakeholders either by in person questionnaires (carried out at several points during the year) and via facebook (where 100s of responses either comments / emails or facebook messages have been recorded)

(If applicable, please just state “A social audit report covering these points is attached”).

PART 3 – DIRECTORS’ REMUNERATION – Please indicate below any remuneration the directors have received. Alternatively if you have provided full details in your accounts then you do not need to disclose it here but you must explain in the space below where they are found within the accounts. If no remuneration was received you must state that “no remuneration was received by the directors” below.

No salaries or remuneration was made to any directors during this period.

Please see note 9 in the annual accounts

10. Company limited by guarantee

The company is limited by guarantee and has no share capital.

Every member of the company undertakes to contribute to the assets of the company, in the event of a winding up, such an amount as may be required not exceeding £1.

There were no other transactions or arrangements in connection with the remuneration of directors, or compensation for director’s loss of office, which require to be disclosed

PART 4 – TRANSFERS OF ASSETS OTHER THAN FOR FULL CONSIDERATION – Please insert full details of any transfers of assets other than for full consideration to an asset locked body or for the benefit of the community. This must include the amount, or contain a fair estimate of the value, of such transfer. If this does not apply you must state that “no transfer of assets other than for full consideration has been made” below.

No transfer of assets other than for full consideration has been made

(Please continue on separate continuation sheet if necessary.)

PART 5 – SIGNATORY (Please note this must be a live signature)

The original report must be signed by a director of the company

Signed

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Date

1 st September 2024

Please note that it is a legal requirement for the date format to be provided in full throughout the CIC34 report.

Applications will be rejected if this information is incorrect.

You do not have to give any contact information in the box opposite but if you do, it will help the Registrar of Companies to contact you if there is a query on the form. The contact information that you give will be visible to searchers of the public record.

Dr Andrew Robertson	
Email: andrew@mayas.org.uk	Tel: 07970 715 088
DX Number	DX Exchange

When you have completed and signed the form, please attach it to the accounts and send both documents by post to the Registrar of Companies at:

For companies registered in England, Scotland, Wales and Northern Ireland:

Companies House, Crown Way, Cardiff, CF14 3UZ

DX 33050 Cardiff

Please ensure the company name is consistent with the company name entered on the accounts. (N.B. Please enclose a cheque for £15 payable to Companies House).